



Woodhouse Primary Academy

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Thursday 7th January 2021

RE: Support with mobile data allowance to enable improved access to home learning

Dear Parents and Carers,

During this time, we understand that having enough mobile data to support your child/ren's remote home learning can be a challenge for many reasons. As always, we as a school community strive do everything we can to ensure all our children receive the education that they are entitled to and would like to make you aware of the following scheme.

The Department of Education (DfE) and BT (British Telecom) have worked together to provide some additional free data for children/parents who are limited in being able to access remote work that has been set by school.

This scheme is open to support children and young people who:

- don't have access to a fixed broadband connection
- their parents/carers cannot afford the additional data needed to access the remote home learning provided by school
- have access to a mobile device that uses a participating network
- are facing disruption to their face-to-face education, or have been advised not to attend school

The offers available are dependent on your mobile provider and whether you pay monthly or Pay as you Go (PAYG). There is limited availability nationally, so this offer is not guaranteed.

If you believe you would be entitled to support in this way and are happy to share your information with us so that we can attempt to claim on your behalf then please follow this link and complete this form: <https://forms.gle/smk53aJqzdNEgeZ49>

This information will be submitted on your behalf to the DfE. The DfE have the following privacy statement:



University of Wolverhampton Multi Academy Trust,
Room WA109, Jerome K Jerome Building, Walsall Campus, Gorway Road, Walsall, WS1 3BD
Companies House: 08255492

DFE Privacy statement

1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
5. No personal information will be shared with the DfE if you do not want to take up the offer.
6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
7. If you decide to take up the offer, you'll get a text message from the Department for Education with more information about your data protection rights.
- 8.

If you want further information, this is the link to the DfE privacy information, you can do so here:
<https://get-help-with-tech.education.gov.uk/increasing-mobile-data/privacy-notice>

We also have prepaid mobile data sim cards which we can supply if this scheme is not an option for you. You just need to contact school to request one.

Thank you for your support – I hope this is a help to you and your family.

Take care and stay safe,



Oliver Wilson
Head Teacher
Woodhouse Primary Academy

